



## **Privacy Policy**

C2 RIBS are committed to protecting and respecting your privacy. Our Terms and Condition Documents under section 20 and 22 sets out in detail privacy statements and photography.

This policy (together with our terms of use and any other documents referred to on it sets out the basis on which any personal data we collect from you, or that you provide to us, will be processed by us. Please read the following carefully to understand our views and practices regarding your personal data and how we will treat it.

For the purpose of the Data Protection Act 1998, the data controller is C2 RIBS. The GDPR rules were introduced in 2018 and our policies under this are available on request. C2 RIBS is registered with The Information Commissioners Office under ZA351323.

### **Information we may collect from you**

We may collect and process the following data about you:

- Information that you provide by filling in forms on our site <http://c2ribs.co.uk/> (**our site**) This includes information provided when you complete our online accounts form and enquiry form.
- If you contact us, we may keep a record of that correspondence.
- Details of transactions you carry out through our site and of the fulfilment of your orders.
- Details of your visits to our site including, but not limited to, traffic data, location data, weblogs and other communication data, whether this is required for our own billing purposes or otherwise and the resources that you access.
- Please note: No information is recorded or stored on our web server at any point while filling in forms or moving around the site.
- CCTV and photographic Images

### **CCTV and Photographic images**

C2RIBS operate CCTV 24/7 covering the storage of the vessel for security measures. It is not monitored and is only viewed should an activation notice be sent to the link on our mobile phone. The location of said camera has been chosen to

minimise any third party intrusion. Images are only stored for a maximum of 7 days and recorded material is then overwritten. Only recorded incidents that require saving will be downloaded and then destroyed at the conclusion of any investigation. Notice of CCTV use is position close to the vessel to notify everyone of the siting of recording equipment as required under GDPR rulings. Any images captured on this system are not viewed by anyone outside of C2 RIBS and will only be disclosed to other parties such as Law Enforcement, Marine/Harbour Authorities or MDL Management where the vessel is stored if a request is made due to an incident that justifies disclosure, i.e crime or accidents.

C2 RIBS have considered the privacy of people who might be caught on our CCTV and have adopted the following provisions which minimises the impact on privacy:

- In selecting the location of the CCTV, we have sought to limit the capture of activity around the boat storage.
- notices are placed near the location of the camera indicating that they are in use and who to contact in the event of any concerns with the CCTV.
- recorded material is overwritten every 7 days and is not retained longer unless there is a security breach or other specific reason for doing so.
- CCTV IS not monitored, and no-one reviews footage unless there is a specific incident requiring review.
- it is only passed to third parties ( as shown above) when a valid and compliant basis for transfer of that data has been established.

C2 RIBS may take images or video footage whilst on charter trips as set out in our Terms and Conditions. These images may be used for general advertising, but crews will check with passengers if they wish to be excluded from any such material use.

The use of CCTV on this vessel is solely under the control and ownership of C2 Ribs and is not operated, monitored or accessible by employees of MDL Marinas nor Hamble Point Marina.

### **IP addresses and cookies**

We may collect information where available your variable IP address, operating system and browser type. This does not identify any individual.

Cookies contain information that are transferred to your computer's hard drive and only last for 30 days.

You may refuse to accept cookies by activating the setting on your browser which allows you to refuse the setting of cookies, for more Information, please visit the following website <https://www.aboutcookies.org.uk/>

## **C2 RIBS use the following cookies**

### **Google Analytics** (\_\_utmoz, \_\_utmc, \_\_utmb, \_\_utma)

These cookies are used to collect information about how visitors use our site. We use the information to compile reports and to help us improve the site for you. The cookies collect information in an anonymous form, including the number of visitors to the site, where visitors have come to the site from and the pages they visited. We also use Google Analytics Demographics and Interest Reporting data from Google's Interest-based advertising or 3rd-party audience data (such as age, gender and interests) with Google Analytics. This information is in an anonymous form and will never be passed on to a third party

### **Google Maps** (APISID, HSID, NID, PREF, SAPISID, SID,SSID)

These cookies are used by Google to store user preferences and information when viewing pages with Google maps on them. Most web browsers allow some control of most cookies through the browser settings. To find out more about cookies, including how to see what cookies have been set and how to manage and delete them, visit [allaboutcookies.org](http://allaboutcookies.org). To opt out of being tracked by Google Analytics across all websites visit [tools.google.com/dlpage/gaoptout](http://tools.google.com/dlpage/gaoptout).

## **PayPal and Credit Card payments**

When you visit or interact with PayPal or Credit Card sites, services, applications, tools or messaging, we or our authorized service providers may use cookies, web beacons, and other similar technologies for storing information to help provide you with a better, faster, and safer experience and for advertising purposes. To read more please visit <https://www.paypal.com/ie/webapps/mpp/ua/cookie-full>

## **Storing your personal data**

We will take all steps reasonably necessary to ensure that your data is treated securely and in accordance with this privacy policy. No information is kept on the server from any forms submitted.

Unfortunately, the transmission of information via the Internet is not completely secure. Although we will do our best to protect your personal data, we cannot guarantee the security of your data transmitted to our site; any transmission is at your own risk. Once we have received your information, we will use strict procedures and security features to try to prevent unauthorised access.

## **Uses made of the information**

We use information held about you in the following ways:

- To ensure that content from our site is presented in the most effective manner for you and for your computer.

- To provide you with information, products or services that you request from us or which we feel may interest you, where you have consented to be contacted for such purposes.
- To carry out our obligations arising from any contracts entered into between you and us.
- To allow you to participate in interactive features of our service, when you choose to do so.
- To notify you about changes to our service.

We may also use your data, or permit selected third parties to use your data, to provide you with information about goods and services which may be of interest to you and we or they may contact you about these by post, telephone, or email.

If you are an existing customer, we will only contact you by electronic means (e-mail or SMS) with information about goods and services similar to those which were the subject of a previous sale to you.

If you are a new customer, and where we permit selected third parties to use your data, we (or they) will contact you by electronic means only if you have consented to this.

If you do not want us to use your data in this way, or to pass your details on to third parties for marketing purposes, please tick the relevant box situated on the form on which we collect your data the enquiry form.

### **Disclosure of your information**

We may disclose your personal information to third parties:

- In the event that we sell or buy any business or assets, in which case we may disclose your personal data to the prospective seller or buyer of such business or assets.
- If C2 RIBS or substantially all of its assets are acquired by a third party, in which case personal data held by it about its customers will be one of the transferred assets.
- There are also some circumstances where we will share your details with other marine charter companies/ marine professionals and venue locations. At all times, your privacy remains paramount, and we will endeavour to minimise the data shared.

GDPR allows this under safety-

"Under the GDPR and Data Protection Act 2018 you may share information without consent if, in your judgement, there is a lawful basis to do so, such as where safety may be at risk."

These circumstances include.

- Information where safety of crew or vessels was compromised by behaviours or actions by yourself or other members of your group/party.

- Where there is a statutory requirement – Law enforcement or Marine or Harbour Authorities.
- If we are under a duty to disclose or share your personal data in order to comply with any legal obligation, or in order to enforce or apply our terms and conditions and other agreements; or to protect the rights, property, or safety of C2RIBS, our customers, or others. This includes exchanging information with other companies and organisations for the purposes of fraud protection and credit risk reduction.

## **Your rights**

You have the right to ask us not to process your personal data for marketing purposes. We will usually inform you (before collecting your data) if we intend to use your data for such purposes or if we intend to disclose your information to any third party for such purposes. You can exercise your right to prevent such processing by checking certain boxes on the forms we use to collect your data. You can also exercise the right at any time by contacting us at C2RIBS.

Our site may, from time to time, contain links to and from the websites of our partner networks, advertisers and affiliates. If you follow a link to any of these websites, please note that these websites have their own privacy policies and that we do not accept any responsibility or liability for these policies. Please check these policies before you submit any personal data to these websites.

## **Access to information**

The Act gives you the right to access information held about you. Your right of access can be exercised in accordance with the Act. Any access request may be subject to a fee of £10 to meet our costs in providing you with details of the information we hold about you.

## **Changes to our privacy policy**

Any changes we may make to our privacy policy in the future will be posted on this page and, where appropriate, notified to you by e-mail.

## **Contact**

Questions, comments and requests regarding this privacy policy are welcomed and should be addressed to:

C2RIBS Operations,  
Hamble Point Marina,  
School Lane,  
Hamble.  
Hampshire  
UK S031 4ND

Updated: June 11<sup>th</sup> 2023